



# Mid-Year Newsletter from YOU Travel Orewa

Welcome to our mid-year newsletter. We hope you are well as we move into a very busy time of year!

Over the last few months, in preparation for what is looking like a bumper UK/Europe season, we have spent some time travelling, doing research on what's hot for 2018.



Kiri has experienced a couple of different styles of Europe River Cruising (Tauck and Viking) on the Rhine River and in Bordeaux, as well as holidaying in Singapore and Bali.

Mandy has been in England, France (Canal Boating) as well as Doha and Dubai.



Rachael has been to Queensland and about to go to Bali. Sue has been in Noosa and about to head to Europe to Cruise the Elbe River – Prague to Berlin as well as a exploring the Napa Valley.

Miriam has started her well earned retirement. After almost 30 years working here, she is now going

to enjoy some more travelling, spending time with the family and perhaps some tennis and golf. We thank her for the wonderful dedication she has given to the business. To all of Miriam's clients, we look forward to welcoming you instore and continuing the great service Miriam has provided.

## Client Experience

We had a group of lovely clients head away in May on a cruise from Auckland to Alaska. One of the group (Roger Spragg) kindly put his experience into words:

**Q. How do you make 17 Rodney residents run hot and cold?**

**A. Get YOU Travel Orewa to pack them off on a 31-day cruise to Alaska.**

And so, after an earlier meet and greet wine and cheese evening with staff at the Orewa office, on April 19 the group made their individual ways to the Emerald Princess, berthed at Princes Wharf in Auckland.

The tour, which originated in Sydney, was split into three legs – Auckland to Los Angeles, LA to Vancouver and then through Alaska's Inside Passage and return to Vancouver.

Stopovers were Pago Pago, Bora Bora, Papeete, Moorea, Hilo, Honolulu, Los Angeles, Vancouver, Sitka, Glacier Bay, Juneau and Ketchikan.

The food throughout was fantastic, crew friendly and helpful and there was onboard entertainment and activities to suit everybody.

Shore excursion highlights included hula and fire dancing in Moorea. Visiting the USS Arizona memorial at Pearl Harbour, the old Queen Mary liner at Long Beach and a wonderful blue sky day cruising Alaska's Glacier Bay.



Then some of the original group went on to further touring, most wound up a thoroughly enjoyable cruise with a direct Air New Zealand flight home from Vancouver.

## Cruising

Cruising continues to grow, Mandy and Kiri are heading over to Sydney to attend Australia's premier Cruise conference Cruise 360 & hear the latest developments for 2018.

Kiri is also heading to Hong Kong in September to attend the World-wide Cruise Masters conference on the Genting Dream which cruises to Japan.

## Team Update

On the staff front, we welcome back Katie and Karlene! Katie Graham (nee Mingins) worked here 20 years ago, and we are very happy to have her smiley face back on the front desk. We also welcome back Karlene Magill as our accounts extraordinaire, she also worked here about 20 years ago.

Thank you for your continued support & loyalty.

Warm Regards,  
The Team @ YOU Travel Orewa  
Kiri, Mandy, Sue, Rachael, Katie & KarleneT

## Free Information Evenings

Come & listen to the experts

**Europe River Cruising**  
29 August  
6pm

**India Escorted Tour**  
5 September  
6pm

**Close to Home Cruising**  
21 September  
6pm

**Europe Ocean Cruising**  
21 September  
7.30pm

**UK/Europe 2018**  
25 October  
6pm

To RSVP and for venue details contact YOU Travel Orewa  
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